

## PRIVACY NOTICE

### PROTECTING YOUR PRIVACY IS IMPORTANT TO US

At AmeriHome Mortgage Company, safeguarding our customers' personal and financial information is fundamental to the way we do business. In fact, it is one of our highest priorities and remains the cornerstone of our commitment to our customers. We are dedicated to meeting or exceeding the privacy standards established by applicable law. This Privacy Policy tells you what information we collect, how we use it and how we protect it.

We reserve the right to modify or supplement our Privacy Policy at any time. If we make material changes, we will post our current Privacy Policy on our Web site. This Privacy Policy is not a contract and is not intended to be a contract between AmeriHome and its customers or visitors to this Web site with respect to any information practices.

### WHAT INFORMATION IS COLLECTED

We gather and use personal information to provide customers with the insurance products and related services they have requested, or to offer them additional products and services. Most of the information we collect is voluntarily provided directly from our customers. For example, we may collect personal information from applications or other forms completed by customers, and from their transactions with us. We may also collect information from consumer reporting agencies.

When a person requests products or services, we will ask them to provide only the information that enables us to complete the request, to provide better service, or to offer products and services we believe they might be interested in.

The types of information we may ask for depends on the nature of the request. Information that is essential for fulfilling most finance requests and applications typically includes name, address, e-mail address, phone number, date of birth, financial information, and Social Security number.

### HOW CUSTOMER INFORMATION IS USED

We do not sell information about our customers. We only use customer information in the following ways:

- We use personal and financial information to communicate with our customers and process applications or to provide customers with the products and services they have requested.
- We use transactional information to keep track of and report back to our customers on their dealings with us.
- We use anonymous/non-personal information to improve our services to our customers.

### WITH WHOM WE SHARE INFORMATION

We may share information about our customers as follows:

- With authorized AmeriHome employees who have a legitimate business purpose and reason for accessing customer information.
- With outside service suppliers who provide services on our behalf.
- With other parties as required or permitted by law or as authorized by the customer.

### HOW WE SAFEGUARD YOUR INFORMATION

We maintain physical, electronic and procedural safeguards to ensure that our customers' personal and financial information is protected against unauthorized access, disclosure, inappropriate alteration or misuse. We limit access to customer information to people who need access to do their jobs. We also require our service providers to adhere to standards and policies designed to ensure our customers' information is secure and confidential.

#### ACCESSING AND AMENDING YOUR INFORMATION

It is important that our customers' personal information is accurate and complete. Customers may access, verify and amend the information in our files, subject to certain restrictions noted below, by making a request to us in writing (see the Contact Us page on this site). Requests should include the customer's name, address, telephone number, and loan numbers. We may charge customers the costs we incur in connection with providing copies of information.

To help us keep our customer information up-to-date, we encourage customers to inform us of inaccuracies in their information. If information is verified to be incorrect, we will make the proper changes in our files and provide the customer with a copy of the corrected information. Where appropriate, we will use every reasonable effort to communicate these changes to other parties who may have unintentionally received incorrect information from us.

#### WEB SITE PRIVACY

When you visit our Web site we do not collect any information that could identify you personally unless you choose to provide it to us. You are welcome to browse our Web site at any time anonymously and privately without revealing any personal or financial information about yourself.

Our Web servers collect some anonymous/non-personal information automatically when you visit our Web site. Anonymous/non-personal information is information that cannot be associated with or traced back to a specific individual or business entity. This information might include the pages you visited, the type of Web browser you are using, the level of encryption your browser supports and your Internet Protocol address. The anonymous/non-personal information we collect may be used for research and analytical purposes. For example, we are able to determine how many times our online privacy policy has been visited but we do not know any specific information about those visitors.

#### COOKIES

Cookies are non-executable text data sent from a Web server to your computer's browser. Cookies may be used by our Web site to improve functionality and in some cases, to provide visitors with a customized online experience. Cookies or other information tracking technologies are not used to follow the surfing behavior of our visitors once they leave our Web site. Additionally, tracking information that may be gathered during a visit to this Web site will not be used for promotional purposes. You may be able to set your browser to notify you when you receive a cookie or to prevent cookies from being sent. Please note, however, that, by not accepting cookies, you may limit the functionality we can provide to you when you visit our site.

#### WEB SITE LINKS

Our Web site may contain links to other third party sites that are not governed by this privacy statement. Although we endeavor to only link to sites with high privacy standards, our privacy policy will no longer apply once you leave our Web site. Additionally, we are not responsible for the privacy practices employed by other third party Web sites. Therefore, we suggest that you examine the privacy statements of those sites to learn how your information may be collected, used, and disclosed.

#### INFORMATION FROM CHILDREN

We do not knowingly solicit information from children and we do not intentionally market our products or services to children.

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