

## US CONSUMER PRIVACY NOTICE

REV. 4/29/2024

| FACTS   |  | WHAT DOES AMERIHOME DO WITH YOUR PERSONAL INFORMATION? |
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| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.   |  |
| What?   | <p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>▪ <b>Social Security number</b> and <b>Payment history</b></li> <li>▪ <b>Income</b> and <b>Account balances</b></li> <li>▪ <b>Credit scores</b> and <b>Credit history</b></li> </ul> <p>When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> |  |
| How?  | All financial companies need to share Customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their Customers' personal information; the reasons <b>AmeriHome</b> chooses to share; and whether you can limit this sharing.  |  |
| Reasons we can share your personal information  | Does AmeriHome share?  | Can you limit this sharing?                            |
| <b>For our everyday business purposes</b> — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus, or as otherwise permitted by law | <b>Yes</b>   | <b>No</b>  |
| <b>For our marketing purposes</b> —with service providers we use to offer our products and services to you  | <b>Yes</b>   | <b>No</b>  |
| <b>For joint marketing with other financial companies</b>   | <b>No</b>  | <b>We Don't Share</b>                                  |
| <b>For our affiliates' everyday business purposes</b> — information about your transactions and experiences   | <b>No</b>  | <b>We Don't Share</b>                                  |
| <b>For our affiliates' everyday business purposes</b> — information about your creditworthiness   | <b>No</b>  | <b>We Don't Share</b>                                  |
| <b>For non-affiliates to market to you</b>  | <b>No</b>  | <b>We Don't Share</b>                                  |
| Questions?  | Call <b>888-469-0810</b> or go to <a href="https://www.amerihome.com/contact-us/">https://www.amerihome.com/contact-us/</a>  |  |
| Who we are  |  |  |
| Who is providing this notice?   | <b>AmeriHome Mortgage Company LLC;</b><br>In Arizona, Doing business as <b>AmeriHome Funding, LLC;</b><br>In Idaho and Virginia, Doing business as <b>AmeriHome Mortgage;</b><br>In Nebraska, Doing business as <b>AMC, LLC.</b>   |  |
| What we do  |  |  |
| How does AmeriHome protect my personal information?   | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  |  |

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| <p><b>How does AmeriHome collect my personal information?</b></p> | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>• <b>Pay your bills</b> or <b>Give us your income information</b> or</li> <li>• <b>Open an account</b> or <b>Give us your contact information</b> or</li> <li>• <b>Provide employment information</b></li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>   |
| <p><b>Why can't I limit all sharing?</b></p>                      | <p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>• <b>sharing for affiliates' everyday business purposes — information about your creditworthiness</b></li> <li>• <b>affiliates from using your information to market to you</b></li> <li>• <b>sharing for non-affiliates to market to you</b></li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.<br/><b>See below for more on your rights under state law.</b></p> |

| Definitions                   |  |
|-------------------------------|--|
| <p><b>Affiliates</b></p>      | <p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li>• <i>AmeriHome is an affiliate of Western Alliance Bank.</i></li> </ul>                         |
| <p><b>Non-affiliates</b></p>  | <p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li>• <i>AmeriHome does not share with non-affiliates so they can market to you.</i></li> </ul> |
| <p><b>Joint marketing</b></p> | <p>A formal agreement between non-affiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>• <i>AmeriHome does not jointly market.</i></li> </ul>                     |

| Other important information  |  |
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| <p><b>Do Not Call Policy:</b> This notice is the AmeriHome Mortgage Company, LLC Do Not Call Policy under the Telephone Consumer Protection Act. We do not solicit via telephone numbers listed on the state or federal Do Not Call lists, unless the law allows us to. AmeriHome Mortgage Company, LLC employees and its service provider employees receive training on how to document and process telephone marketing choices. Consumers who ask not to receive telephone solicitations from AmeriHome Mortgage Company, LLC will be placed on the AmeriHome Mortgage Company, LLC Do Not Call list and will not be called in any future campaigns, including those of AmeriHome Mortgage Company, LLC affiliates. If you communicate with us by telephone, we may monitor or record the call.</p> <p><b>Call Monitoring and Recording:</b> If you communicate with us by telephone, we may monitor or record the call.<br/><b>California Residents:</b> We will not share information we collect about you with companies outside of AmeriHome unless the law allows. We may share information for example, with your consent, to service your account, or to report to credit bureaus. We will limit sharing among our affiliates to the extent required by California law. For more information, see also the separate California Consumer Privacy Notice on our website at <a href="http://www.amerihome.com/privacy">www.amerihome.com/privacy</a>.</p> <p><b>Nevada Residents:</b> This notice is provided pursuant to state law. You may elect to be placed on our internal marketing do-not-call list by calling 888-469-0810 or write to AmeriHome Mortgage Company, LLC, 1 Baxter Way, Suite 300, Thousand Oaks, CA 91362-3888, Attention: Consumer Support, or send a secure email to <a href="mailto:consumersupport@amerihome.com">consumersupport@amerihome.com</a>. For further information concerning these requirements you may contact us at our phone number or address above or you may also contact Nevada's Office of the Attorney General at:<br/>555 E. Washington Avenue, Suite 3900, Las Vegas, NV 89101; Telephone: 702.486.3132, or email at <a href="mailto:AgInfo@ag.nv.gov">AgInfo@ag.nv.gov</a></p> <p><b>Oregon Borrowers:</b> The Oregon Division of Financial Regulation (DFR) oversees residential mortgage loan servicers who are responsible for servicing residential mortgage loans in connection with real property located in Oregon and persons required to have a license to service residential mortgage loans in this state. If you have questions regarding your residential mortgage loan, contact your servicer at 888.469.0810 or <a href="mailto:consumersupport@amerihome.com">consumersupport@amerihome.com</a>. To file a complaint about unlawful conduct by an Oregon licensee or a person required to have an Oregon license, call DFR at 888.877.4894 or visit <a href="http://dfr.oregon.gov">dfr.oregon.gov</a>.</p> <p><b>Texas Residents:</b> For questions or complaints about your loan, please contact us at 888-469-0810 or send a secure email to <a href="mailto:consumersupport@amerihome.com">consumersupport@amerihome.com</a>. If your complaint cannot be resolved, COMPLAINTS REGARDING THE SERVICING OF YOUR MORTGAGE SHOULD BE SENT TO THE DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 North Lamar, Suite 201, Austin, Texas 78705. A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 877. 276.5550.</p> <p><b>Vermont:</b> We will not share information we collect about Vermont residents with companies outside of AmeriHome unless the law allows. We may share information for example, with your consent, to service your accounts or to report to credit bureaus. We will limit sharing among our affiliates to the extent required by Vermont law.</p> |  |